

# HEALTH PLAN TRAINING SOLUTIONS

Having a well-defined, robust staff training program is not only vital for quality outcomes, but also for satisfying contractual requirements. Many topics are mandated by state and federal authorities and are a critical component of your organization's compliance program. At Trilogy Health Solutions (THS), we have the expertise to identify your specific company's training needs and to develop a custom training plan that satisfies all applicable regulatory requirements.

But we do more than simply identify your training requirements – we provide training modules, deliver on-site or remote staff training, comprehension testing, maintain participation records, and provide individual coaching where needed. Our robust background in health plan compliance provides the basis for ensuring your training needs are met so you can focus your time where it matters most – providing high quality care for your members.

## CUSTOMIZABLE TRAINING OFFERINGS



- Develop a training program customized specifically for your health plan
- Support your team before, during, and after trainings – including fielding questions and performing follow-up trainings as requested
- Review current training programs to ensure they meet all requirements
- Provide training in a variety of formats to meet your plan needs – phone, webcast, online, etc.

## TOPIC AREAS OF TRAINING ASSISTANCE

- ✓ Fraud, Waste, and Abuse
- ✓ HIPAA
- ✓ Whistleblower Policy
- ✓ Appeals, Grievances, Organization Determinations
- ✓ General Compliance
- ✓ Medicare Advantage Regulations
- ✓ SNP Regulations
- ✓ Medicaid Regulations
- ✓ Marketing & Communication
- ✓ Broker Training
- ✓ Cultural Competency
- ✓ Dealing with Chronic Conditions
- ✓ Ethical Dilemmas in Practice
- ✓ Patient Engagement
- ✓ Population Health
- ✓ Transitions of Care
- ✓ Trauma Informed Care
- ✓ Advanced Directives
- ✓ CLAS Standards
- ✓ Civil Rights/Affirmative Action

CONTACT TRILOGY HEALTH SOLUTIONS TODAY FOR MORE INFORMATION  
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